

Supply Chain Champions

We at Empower are proud to share with you the personal and professional journeys of some of our top graduates.

HYSANTINE ARREY-ARAH

Pharmacist and Supply Chain Professional

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Hysantine graduated in May 2020 with Distinction in the Post Graduate Diploma in Global Health Procurement and Supply Chain, and currently works for The Republic of Cameroon's Ministry of Public Health.

'Promoting health and wellbeing for all' has always been her passion, says Hysantine Arrey, when asked about her motivation to work in supply chain management. "When I just started working, I noticed health commodities were found at the central/regional stores but stockouts were registered at the last mile. So, I decided to contribute to saving lives by ensuring uninterrupted supply of essential medicines and health products." Her continued goal is to improve health outcomes and build greater trust in health systems.

Recalling the time she piloted her first regional supply chain coordination meeting as the most challenging moment of her professional career thus far, she remembers:

"I presented key performance indicators, as well as challenges encountered at the operational level and proposed measures to be implemented to solve them. And I overcame these challenges armed with FACTS, which I acquired during my course with Empower!"

When she started with the PGD course at Empower, Hysantine was a monitoring and evaluation analyst in charge of procurement and supply chain management for priority health products in one region in Cameroon, where she's originally from. Hysantine says: "Five months into the course, I was made regional manager in charge of procurement and supply management in the same region. Three months after that, we had a national meeting with all the 10 PSCM regional managers, and after my presentation, I was given a standing ovation, and then in two weeks, I was promoted to the national level! I still reminisce over that moment. Empower School of Health offers tremendous education that will serve me for a lifetime," adds Hysantine.

Of all the topics she studied during the PGD course, Hysantine found Forecasting and Quantification to be the most useful. "I immediately saw the impact of what I was studying. It was truly an eye-opener. Even before I went through the quantification module, I started using the adjusted average monthly consumption. I was honoured to share this knowledge with other health professionals in the region during one of our training sessions".

What would you say is the most important quality one must possess to be successful in the field of health?

One must be self-motivated, passionate and full of integrity.

What one 'superpower' do you wish you had related to managing the supply chain?

Being able to come up with dashboards and carry out complex analysis of data. Also, being an expert in monitoring and evaluation.

Your advice to young SC professionals who are interested in this career?

Do not be content with where you are at the moment. You can do more! You can be more! Consider gaining new skills through self-paced learning programs and always make a positive difference by implementing your ideas.



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