**Crisis Management for Public Officials: Basic Skills**

**Duration:** 5 Weeks Online Course

**Background**

Governments around the world have been at the forefront in the fight against global crises, including the ongoing COVID-19 pandemic. However, the disruptive nature of the COVID-19 crisis has exposed a deeper level of vulnerability in our communities, by creating unprecedented socio-economic and cultural implications. During the crisis, public servants have been faced with the unparalleled urgency to formulate new ways of thinking; adapt to new realities and prepare for the unknown future.

**Learning Objectives**

At the end of the course, participants will be able to: Recognize some of the current challenges faced by public officials due to COVID-19 Identify contextual challenges due to a crisis and ensure business as usual policies in the public sector Discuss different processes involved in crisis management, including soft skills related to communication strategies and leadership Respond to governance challenges in post-crisis situations to ensure resilience for future crises

**Course Includes**


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