



Face-to-face workshop in Sudan (13th – 19th April 2018)

INTERNATIONAL WORKSHOP ON

Ensuring Product Quality in Procurement and Supply Chain Management



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AT A GLANCE

The agenda of the 'International Certificate Course in Ensuring Product Quality in Procurement and Supply Chain Management' was to present face-to-face opportunity to the participants from National Medical Supplies Fund (NMSF), Federal Ministry of Health, Sudan in gaining a comprehensive understanding of concepts of Quality Assurance (QA) of pharmaceutical products and processes in procurement and supply chain. The workshop was held in Al-Fateh Idris Hall in the Abdul Hamid Ibrahim Training Centre (AITC-NMSF) from 13th - 19th April 2018 and was attended by 29 participants.

The workshop provided an excellent opportunity to learn from daily work experiences with other participants from different states and districts as well. The participants evaluated the workshop highly in terms of content and methodology. The participants found the workshop well-structured, comprehensive, rich in content and useful for implementing the QA agenda in their respective departments. Field visit to NMSF central warehouse, case studies and group work were rated highly.

The arrangements of the workshop and the hospitality and commitment of the NMSF staff was highly appreciated by all participants.

***“TOTAL QUALITY MANAGEMENT IS A JOURNEY,
NOT A DESTINATION.”***

HIGHLIGHTS OF THE WORKSHOP

- **Participants' profiles:** mid to senior level participants from different departments like Procurement, Quality Assurance, Inventory Control, State Departments, Customer Care, Contracts etc. attended the workshop.
- **Experience:** about 50% had more than 15 years of experience, 30% had 10 years and 20% participants had less than 10 years of experience.
- **Trainers:** expert faculty with more than 20 years' experience in PSM of health products, Quality Assurance, Good Storage and Good Distribution Practices conducted the sessions and moderated the group work over the course of five days.
- **Mode of delivery:** face-to-face workshop with group work and case studies including pre-workshop course on Quality Assurance Fundamentals and Practices.
- **Technical Assistance:** Technical assistance for one year is offered as part of the workshop package which includes - Direct contact with the Subject Matter Experts, Competency Assessment Tool, Community of Practice (through Empower's Big Learning Platform)
- **Key topics covered:**
 - Product Quality Standards Needed for Procurement and PSM Quality Assurance
 - Rational Quality Assurance: A Total System Approach using the WHO 3 Tier system, 'Policing' approach to Quality Assurance
 - Drugs and Therapeutics Committee: Introduction and Exercise
 - Introduction to National Quality Assurance Policy, Quality Assurance Plan and Quality Assurance Manual
 - Good Storage and Distribution Practices and Practical Exercise Resolving Storage and Distribution Problems
 - Sampling of Products / Pre-shipment / Post Shipment
 - Human Resource Requirements
 - New Technologies for Medicines Testing
 - Visit to Laboratory / Warehouse, Visual Inspections and Sampling

A SNAPSHOT OF THE WORKSHOP



Prof. Andy Barraclough (Empower) and Dr. Bashir Algar (NMSF) addressing the participants at Alfatih Idris Hall (left to right)



Field Visit to NMSF central warehouse



Participants working on Case Studies and Exercises



The Graduating Batch

PARTICIPANTS' FEEDBACK



"It was very useful, fruitful and full of new and modern knowledge and techniques. The workshop also enlightened us about several important areas. The facilitators were equipped with knowledge. Even the training environment was very healthy and professional. The training was highly beneficial and empowering."

Sara Haider Eltigabi, AITC Manager, NMSF, Sudan

"A very interesting workshop. It helped me with gap analysis between my knowledge, work experience and our system of work. The workshop was very useful, and a lot of information and knowledge can be applied into my area of work. I thank Empower for organizing this workshop"



Elrashid Saleh Mahdi, Good Storage Practices Manager, NMSF, Sudan



"By the end of this valuable course, I have gained much information regarding my job as a Pharmacist concerned with medicine safety and QA as a vital issue to ensure the safety of medicine and medical commodities. I have learned new trends in the field and will apply this knowledge in my job as much as possible."

Hafiz Abul Rahman, Manager – White Nile Branch, NMSF, Sudan

"The workshop was very beneficial for me. I was readily exposed to valuable information and ideas, which were easily understood as explained by Professor Andy Barraclough and Ms. Radhika Singh, and will be hence implemented in my Organisation. It was a great learning experience"



Ayat Makkawi, Head at Pharmacoeconomics Section, NMSF, Sudan

OTHER COURSES OFFERED BY EMPOWER SCHOOL OF HEALTH

8th International Workshop on Quality Assurance in Procurement & Supply Chain Management

The next workshop on Quality Assurance in Procurement & Supply Chain Management has been scheduled from 24th-28th September 2018. This workshop will be conducted in Goa, India. For more details, follow this link: goo.gl/HuUq7k

Annual Training Calendar 2018

Empower conducts various workshops on multiple domains of Public Health like Strengthening Data Quality Using RDQA Tool, Strengthening the performance of RHIS, Mapping and Size Estimation for HIV, TB & Malaria, Application of GIS in Public Health, Gender Integration, Impact Evaluation, M&E of Health Programs, Strategic Leadership in Public Health, Procurement and Supply Chain Management, Quality Assurance of Health Commodities, among others. For more details, follow this link: goo.gl/747QEO

Online Post-Graduate Diploma in Global Health Procurement and Supply Chain Management

Empower, offers this 11-month Post-Graduate Diploma course in collaboration with Kent State University. The course prepares aspirants to take up a career in the fast-growing global healthcare sector where opportunities in PSM are in increasing demand by UN agencies, Ministries of Health, civil society organizations, and international consulting firms specializing in public health. The course is designed to prepare aspirants for a role that deals extensively with the PSM function. Click here to register: goo.gl/7OpHg2

Online certificate course on Introduction to Procurement & Supply Chain Management

The course has been jointly developed by UNDP and Empower in three languages- English, Russian and French. This is a free introductory level online course on PSM in general, and PSM issues related to medicines for HIV/AIDS, tuberculosis and malaria programmes funded by The Global Fund in particular. For registration and login, follow this link: goo.gl/9EsWvi

CONTACT US

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